

# FREE SHIPPING AND PRICE LIST UPDATES

Effective January 13, 2020

## ✦ FAQs ✦

### WHY ARE PRICES CHANGING?

Although we have been able to keep our Protandim line of products at essentially the same price as when they launched, increased production costs, exchange rates, and taxes internationally over the years meant it was time to adjust. To help offset the effect on our customers, we are implementing free shipping.

### WHEN DOES THE NEW PRICING GO INTO EFFECT?

January 13th, 2020.

### WHICH PRODUCTS ARE AFFECTED BY THE PRICE ADJUSTMENT?

See the updated price list for Spain attached.

### IS THERE A THRESHOLD FOR FREE SHIPPING?

Yes, your order must be over €130 in order to qualify.

### DO I HAVE TO MEET THE €130 THRESHOLD IN ONE ORDER, OR CAN I SPLIT THE AMOUNT ACROSS MULTIPLE ORDERS?

Only single orders of €130 or more qualify for free shipping. The product can vary and the shopping cart can be as large or small as you wish, but the dollar threshold must be a €130 minimum.

### WILL ENROLLMENT PACKS SHIP FOR FREE?

Yes. Enrollment packs meet the shipping threshold, therefore they ship for free. However, be aware that start kits purchased individually (without an accompanying enrollment pack) do not meet the threshold and therefore do NOT ship for free.

### IF I HAVE AN EXISTING SUBSCRIPTION WILL I BE CHARGED THE NEW PRICE OR THE OLD PRICE?

All pricing changes will be reflected beginning January 13, 2020.

### CAN I PAY EXTRA FOR EXPEDITED SHIPPING?

Totally! Just select "expedited shipping" for an additional cost at checkout.

### WHAT IF MY ORDER TOTALS €129.99? WILL IT QUALIFY FOR FREE SHIPPING?

While close, every free shipping order must cross the €130 threshold to qualify. We're sticklers (well... our accountants are).

### WILL THE PRICE CHANGE FOR EXPEDITED AND EXPRESS SHIPPING?

No. We are not increasing the price for expedited and express shipping fees.

### WILL WE CHARGE TAX ON THE SHIPPING COST?

Nope. Sit back and watch your now tax-free shipping costs on every order stay right in your bank account. Mmmm... money in the bank.

# PRICE LIST ORDER FORM

| ITEM CODE | PRODUCT DESCRIPTION | QUANTITY | LIST PRICE | SUBSCRIPTION PRICE | PERSONAL VOLUME (PV) | COST PER SERVING LIST PRICE/ SUBSCRIPTION | SAVINGS | DESIRED QUANTITY |
|-----------|---------------------|----------|------------|--------------------|----------------------|---|---------|------------------|
|-----------|---------------------|----------|------------|--------------------|----------------------|---|---------|------------------|

## STACKS

|        |                |   |         |        |     |              |        |  |
|--------|----------------|---|---------|--------|-----|--------------|--------|--|
| 1216EU | Vitality Stack | 1 Bottle Each:<br>Protandim NRF1,<br>Protandim Nrf2,<br>LifeVantage® Omega+<br>and Pro+ | 206.81€ | 172.7€ | 125 | 6.89€ / 5.75 | 34.11€ |  |
|--------|----------------|---|---------|--------|-----|--------------|--------|--|

## NUTRITIONALS

|        |                             |                                |     |     |    |               |     |  |
|--------|-----------------------------|--------------------------------|-----|-----|----|---------------|-----|--|
| 3015EU | Protandim® Nrf2 Synergizer™ | 30 Caplets /<br>1 Month Supply | 55€ | 46€ | 40 | 1,83€ / 1,53€ | 9€  |  |
| 3065EU | Protandim® NRF1™            | 60 Caplets/<br>a Month Supply  | 75€ | 62€ | 50 | 2.5€ / 2.06€  | 13€ |  |
| 3062EU | LifeVantage® Omega+         | 30 Caplets /<br>1 Month Supply | 48€ | 40€ | 30 | 1,6€ / 1,3€   | 8€  |  |
| 3038EU | LifeVantage® Pro+           | 60 Caplets /<br>1 Month Supply | 54€ | 45€ | 30 | 1,8€ / 1,5€   | 9€  |  |

## BEAUTY

|        |                                     |  |         |         |     |               |        |  |
|--------|-------------------------------------|--|---------|---------|-----|---------------|--------|--|
| 5043EU | TrueScience® Hair Care System       | 1 Month Supply = One<br>bottle of each | 151,25€ | 125,84€ | 90  | 5,04€ / 4,19€ | 25,41€ |  |
| 5040EU | TrueScience® Invigorating Shampoo   | 1 Month Supply                         | 48,40€  | 39,93€  | 27  | 1,61€ / 1,33€ | 8,47€  |  |
| 5041EU | TrueScience® Nourishing Conditioner | 1 Month Supply                         | 55,66€  | 45,98€  | 30  | 1,86€ / 1,53€ | 9,68€  |  |
| 5042EU | TrueScience® Scalp Serum            | 1 Month Supply                         | 78,65€  | 65,34€  | 45  | 2,62€ / 2,18€ | 13,31€ |  |
| 5033EU | TrueScience® Beauty System          | 1 Month Supply = One<br>bottle of each | 233€    | 195€    | 156 | 7,77€ / 6,50€ | 38€    |  |
| 5034EU | TrueScience® Facial Cleanser        | 1 Month Supply                         | 42€     | 35€     | 23  | 1,4€ / 1,17€  | 7€     |  |
| 5035EU | TrueScience® Perfecting Lotion      | 1 Month Supply                         | 59€     | 49€     | 32  | 1,97€ / 1,63€ | 10€    |  |
| 5036EU | TrueScience® Eye Serum              | 1 Month Supply                         | 59€     | 49€     | 36  | 1,97€ / 1,63€ | 10€    |  |
| 5037EU | TrueScience® Anti-Aging Cream       | 1 Month Supply                         | 99€     | 83€     | 65  | 3,30€ / 2,77€ | 16€    |  |
| 5039EU | TrueScience® Hand Cream             | 1 Month Supply                         | 21€     | 17€     | 10  | 0,7€ / 0,57€  | 4€     |  |

TOTAL ITEMS

## TOTALS

|           | LIST PRICE | SUBSCRIPTION |
|-----------|------------|--------------|
| SUB TOTAL |            |              |
| TOTAL DUE |            |              |

Shipping, handling and applicable sales tax will be added to each order.



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**CUSTOMER INFORMATION**

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Name

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Address

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Email

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Phone #

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Credit Card #

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Exp. Date

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CVV #

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Billing Address (if different)

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Customer Signature

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By signing this Price List Order Form and submitting my personal information, I acknowledge and agree that I have read and agree with each and every term of the LifeVantage Customer Agreement (the "Agreement") and the LifeVantage Privacy Policy and Website Use Agreement. Further, I agree that LifeVantage or a party acting on its behalf (i.e. a third party) may contact me by telephone using automated technology (e.g., an auto-dialer or pre-recorded message), text messages or email. I consent and agree to such contacts in this manner at the telephone number(s) or email address that I provide and as updated. I understand that my carrier's standard rates will apply for calls and text messages. I may opt-out from receiving text messages at any time by replying "STOP". I agree that LifeVantage or a party action on its behalf may collect personal data from me including my name, birth date, gender, address, mailing address, phone and fax numbers, sales data and banking information and transmit that information to its United States of America operations in an effort to support my LifeVantage account and execute the Agreement (including managing product orders and fulfillment. I understand that LifeVantage will transfer my personal data to the United States of America to create my account and execute this Agreement. I consent and agree to LifeVantage transferring my data for this purpose. I understand and acknowledge that I may access and rectify my data as well as opt-out of having my data transferred at any time by contacting LifeVantage Compliance at [compliance@lifevantage.com](mailto:compliance@lifevantage.com). I understand that by opting-out, LifeVantage may not be able to support my LifeVantage account and product orders.

